

CT Lighting Program - How to Light the Way to "Hard to Reach" Customers

ENERGY STAR Partners Meeting

Jesus Pernia, Eversource September 06, 2018









Energize Connecticut

Helping residents and businesses save money and use clean, affordable energy

A partnership of the Connecticut Energy
 Efficiency Fund, the Connecticut Green Bank,
 the State, and local electric and gas utilities



More information at EnergizeCT.com















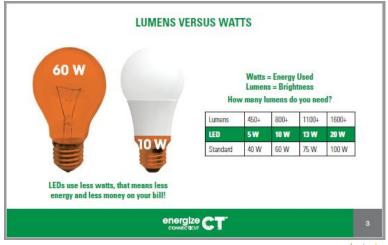
CT Lighting Program

 Designed to create awareness, acceptance, and purchase of ENERGY STAR certified products

Educate customers about the benefits of ENERGY
 STAR certified LEDs over halogens and incandescent bulbs

- Support Hard-to-Reach (HTR) consumers which are often an underserved population
- Untapped energy savings















HTR Retail Partners



























Marketing and Promotional Efforts

 Worked with trade allies to develop educational materials in Spanish, Chinese & Portuguese







Produced bilingual lighting pocket guide















Marketing and Promotional Efforts

- In-store promotional events
 - Conducted by our field team to promote and demonstrate the benefits of energy efficient lighting.













CT Food Bank

- In 2017, Eversource partnered with the Food Bank and 167 Foodshare locations to offer ENERGY STAR LED bulbs at no cost to verified low-income families
- Distributed 80,928 bulbs & reached 20,232 households
- Provided branded educational handouts
- Offered additional weatherization & energy savings services





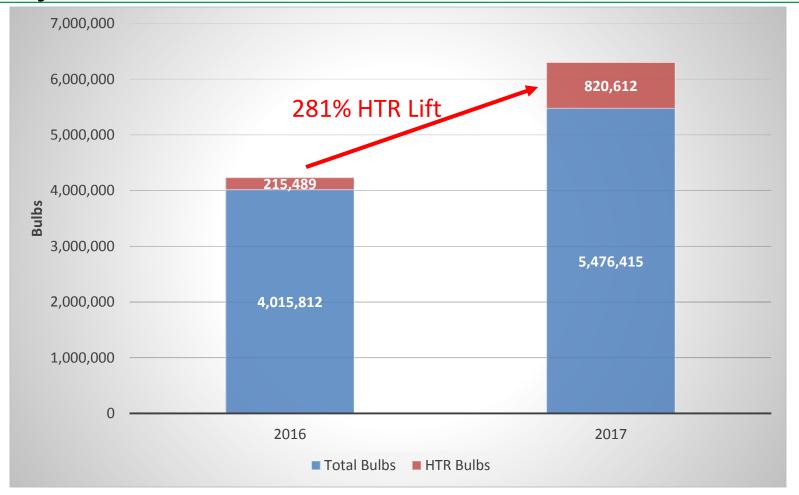








Results by Distribution Channel













Best Practices & Lessons Learned

- Maintain a retail presence in HTR markets and provide incentives that allow ENERGY STAR-certified LEDs to compete with less-efficient bulbs
- Distribute bilingual point-of-purchase materials & co-op advertisements
- Utilize field support teams to conduct in-store promotions to educate consumers and store associates regarding the benefits of ENERGY STAR-certified LEDs.
- Partner with non-profit and local organizations (e.g., Food Bank) to promote energy efficiency and provide energy efficient bulbs to the most needed communities











Thank you

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